



DO NOT WRITE IN THE SPACE BELOW



FOR MEDICAL MUTUAL USE ONLY

|   |  |                       |   |   |   |                     |                        |   |                       |                             |
|---|--|-----------------------|---|---|---|---------------------|------------------------|---|-----------------------|-----------------------------|
| 1. MEDICARE <input type="checkbox"/> (Medicare #) MEDICAID <input type="checkbox"/> (Medicaid #) CHAMPUS <input type="checkbox"/> (Sponsor's SSN) CHAMPVA <input type="checkbox"/> (VA File #) GROUP <input type="checkbox"/> (SSN or ID) FECA <input type="checkbox"/> (SSN) OTHER <input type="checkbox"/> (ID) |  |                       |   |   | 1a. INSURED'S ID NUMBER   |                     |                        |   |                       |                             |
| <b>NOT REQUIRED BY MEDICAL MUTUAL</b>   |  |                       |   |   | 4. INSURED'S NAME (Last Name, First Name, Middle Initial)   |                     |                        |   |                       |                             |
| 2. PATIENT'S NAME (Last Name, First Name, Middle Initial)   |  |                       |   |   | 3. PATIENT'S BIRTH DATE<br>MM   DD   YY    SEX    M <input type="checkbox"/> F <input type="checkbox"/>   |                     |                        |   |                       |                             |
| 5. PATIENT'S ADDRESS (Street No.)   |  |                       |   |   | 6. PATIENT RELATIONSHIP TO INSURED<br>Self <input type="checkbox"/> Spouse <input type="checkbox"/> Child <input type="checkbox"/> Other <input type="checkbox"/> |                     |                        |   |                       |                             |
| CITY  |  |                       | STATE   |   | 7. INSURED'S ADDRESS (Street No.)   |                     |                        | <input type="checkbox"/> check here if new address.                   |                       |                             |
| ZIP CODE  |  |                       | TELEPHONE (Include Area Code)<br>(    )   |   | CITY  |                     |                        | STATE   |                       |                             |
| 9. OTHER INSURED'S NAME (Last Name, First Name, Middle Initial)   |  |                       | 10. IS PATIENT'S CONDITION RELATED TO:  |   | 11. INSURED'S POLICY OR GROUP NUMBER<br><b>NOT REQUIRED BY MEDICAL MUTUAL</b>   |                     |                        |   |                       |                             |
| a. OTHER INSURED'S POLICY OR GROUP NUMBER   |  |                       | a. EMPLOYMENT? (CURRENT OR PREVIOUS)<br><input type="checkbox"/> YES <input type="checkbox"/> NO      |   | a. INSURED'S DATE OF BIRTH    SEX<br>MM   DD   YY    M <input type="checkbox"/> F <input type="checkbox"/>  |                     |                        |   |                       |                             |
| b. OTHER INSURED'S DATE OF BIRTH    SEX<br>MM   DD   YY    M <input type="checkbox"/> F <input type="checkbox"/>  |  |                       | b. AUTO ACCIDENT?    PLACE (State)<br><input type="checkbox"/> YES <input type="checkbox"/> NO (    ) |   | b. EMPLOYER'S NAME OR SCHOOL NAME   |                     |                        |   |                       |                             |
| c. EMPLOYER'S NAME OR SCHOOL NAME   |  |                       | c. OTHER ACCIDENT?<br><input type="checkbox"/> YES <input type="checkbox"/> NO                        |   | c. INSURANCE PLAN NAME OR PROGRAM NAME  |                     |                        |   |                       |                             |
| d. INSURANCE PLAN NAME OR PROGRAM NAME  |  |                       | 10d. RESERVED FOR LOCAL USE   |   | d. IS THERE ANOTHER HEALTH BENEFIT PLAN?<br><input type="checkbox"/> YES <input type="checkbox"/> NO <i>If yes, return to and complete item 9 a-d.</i>            |                     |                        |   |                       |                             |
| 12. PATIENT'S OR AUTHORIZED PERSON'S SIGNATURE. I authorize the release of any medical or other information necessary to process this claim.  |  |                       |   |   | 13. INSURED'S OR AUTHORIZED PERSON'S SIGNATURE I authorize payment of medical benefits to the undersigned physician or supplier for services described below.     |                     |                        |   |                       |                             |
| SIGNED _____ DATE _____   |  |                       |   |   | <b>NOT REQUIRED BY MEDICAL MUTUAL</b><br>SIGNED _____   |                     |                        |   |                       |                             |
| 14. DATE OF CURRENT: <input type="checkbox"/> ILLNESS (First symptom) OR <input type="checkbox"/> INJURY (Accident) OR <input type="checkbox"/> PREGNANCY (LMP)<br>MM   DD   YY   |  |                       | 15. IF PATIENT HAS HAD SAME OR SIMILAR ILLNESS. GIVE FIRST DATE<br>MM   DD   YY                       |   | 16. DATES PATIENT UNABLE TO WORK IN CURRENT OCCUPATION<br>FROM MM   DD   YY TO MM   DD   YY   |                     |                        |   |                       |                             |
| 17. NAME OF REFERRING PHYSICIAN OR OTHER SOURCE   |  |                       | 17a. ID NUMBER OF REFERRING PHYSICIAN   |   | 18. HOSPITALIZATION DATES RELATED TO CURRENT SERVICES<br>FROM MM   DD   YY TO MM   DD   YY  |                     |                        |   |                       |                             |
| 19. RESERVED FOR LOCAL USE  |  |                       |   |   | 20. OUTSIDE LAB?    \$ CHARGES<br><input type="checkbox"/> YES <input type="checkbox"/> NO  |                     |                        |   |                       |                             |
| 21. DIAGNOSIS OR NATURE OF ILLNESS OR INJURY. (RELATE ITEMS 1, 2, 3, OR 4 TO ITEM 24E BY LINE)  |  |                       |   |   | 22. MEDICAID RESUBMISSION CODE    ORIGINAL REF. NO.<br><b>NOT REQUIRED BY MEDICAL MUTUAL</b>  |                     |                        |   |                       |                             |
| 1. _____    3. _____<br>2. _____    4. _____  |  |                       |   |   | 23. PRIOR AUTHORIZATION NUMBER<br><b>NOT REQUIRED BY MEDICAL MUTUAL</b>   |                     |                        |   |                       |                             |
| 24. A<br>DATE(S) OF SERVICE<br>From To<br>MM DD YY MM DD YY   |  | B<br>Place of Service | C<br>Type of Service  | D<br>PROCEDURES, SERVICES OR SUPPLIES<br>(Explain Unusual Circumstances)<br>CPT/HCPCS    MODIFIER |   | E<br>DIAGNOSIS CODE | F<br>\$ CHARGES        | G<br>DAYS OR UNITS  | J<br>COB              | K<br>RESERVED FOR LOCAL USE |
| 1   |  |                       |   |   |   |                     |                        |   |                       |                             |
| 2   |  |                       |   |   |   |                     |                        |   |                       |                             |
| 3   |  |                       |   |   |   |                     |                        |   |                       |                             |
| 4   |  |                       |   |   |   |                     |                        |   |                       |                             |
| 5   |  |                       |   |   |   |                     |                        |   |                       |                             |
| 6   |  |                       |   |   |   |                     |                        |   |                       |                             |
| 25. FEDERAL TAX ID NUMBER    SSN    EIN<br><input type="checkbox"/> <input type="checkbox"/>  |  |                       | 26. PATIENT'S ACCOUNT NO.   |   | 27. ACCEPT ASSIGNMENT?<br><input type="checkbox"/> YES <input type="checkbox"/> NO  |                     | 28. TOTAL CHARGE<br>\$ |   | 29. AMOUNT PAID<br>\$ | 30. BALANCE DUE<br>\$       |
| 31. SIGNATURE OF PHYSICIAN OR SUPPLIER INCLUDING DEGREES OR CREDENTIALS (I certify that the services were rendered by me or under my direct supervision.)   |  |                       |   |   | 32. NAME AND ADDRESS OF FACILITY WHERE SERVICES WERE RENDERED (If other than home or office)  |                     |                        | 33. PHYSICIAN'S/ SUPPLIER'S BILLING NAME, ADDRESS, ZIP CODE & PHONE # |                       |                             |
| SIGNED _____ DATE _____   |  |                       |   |   | PIN #   |                     |                        | GRP#  |                       |                             |



# ATTENTION PROVIDER — FOR FASTER CLAIM PROCESSING REMEMBER:

- The Insured's certificate number (Item #1a) is critical to the timely and accurate processing of this claim. Remember to include any Alphabetic characters which may precede the certificate number.
- The patient's birth date must be listed. (Item #3)
- The insured's full address and zip code are required. (Item #7)
- Onset date must be completed. (Item #14)
- Diagnosis codes (Items #21 and 24E) and procedure codes (Item #24D) are required.
- The Provider/Supplier SSN or Tax ID # must be completed. (Item #25 or 33)
- SUPER BILLS SLOW DOWN CLAIM PROCESSING.
- ELECTRONIC CLAIMS SUBMISSION SPEEDS CLAIMS PAYMENT.

## PLACE OF SERVICE CODES:

- 41 – Ambulance
- 42 – Ambulance-Air/Water
- 24 – Ambulatory Surgical Center
- 25 – Birthing Center
- 53 – Community Mental Health Center
- 61 – Comprehensive Inpatient Rehab. Facility
- 62 – Comprehensive Outpatient Rehab. Facility
- 33 – Custodial Care
- 52 – Day Care/Psy. Part. Hosp.
- 11 – Doctor's Office
- 23 – Emergency Room Hospital
- 34 – Hospice
- 65 – Independent Kidney Disease Treatment Center
- 81 – Independent Laboratory
- 21 – Inpatient Hospital
- 51 – Inpatient Psych. Facility
- 26 – Military Treatment Facility

- 32 – Nursing Care
- 99 – Other Locations
- 22 – Outpatient Hospital
- 12 – Patient's Home
- 56 – Residential Treatment Center
- 72 – Rural Health Clinic
- 31 – Skilled Nursing Facility
- 54 – Specialized/Intermed./Mental TC
- 71 – State or Local Public Health Clinic

- 8 – Assistant at Surgery
- 9 – Other Medical Service
- 0 – Blood or Packed Red Cells
- A – Used DME
- C – Inpatient Psychiatric Services
- F – Ambulatory Surgical Center
- G – Purchased DME
- H – Hospice
- H – Rental DME
- L – Renal Supplies in the Home
- M – Alternate Payment for Maintenance Dialysis
- M – Vision Care
- N – Kidney Donor
- V – Pneumococcal Vaccine
- V – Hearing Care
- Y – Second Opinion on Elective Surgery
- Z – Third Opinion on Elective Surgery

## TYPE OF SERVICE CODES:

- 1 – Medical Care
- 2 – Surgery
- 3 – Consultation (Inpatient only)
- 4 – Diagnostic X-Ray
- 5 – Diagnostic Laboratory
- 6 – Radiation Therapy
- 7 – Anesthesia

**DOE, JOHN**  
Subscriber Name  
**123456789**  
Certificate Number  
**123ABC**  
Group Number

Rx **F 19 4.00/2.00 D 034 12-31-92**  
Type Chd Age Ded Amt Ag Cd Days Supply Exp Date

ALL Claims should be forwarded to:

**Medical Mutual  
P.O. Box 6018  
Cleveland, OH 44101-1018**

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|   |  |  |  |  |  |   |  |  |  |                                     |  |  |  |  |  |   |  |
|---|--|--|--|--|--|---|--|--|--|-------------------------------------|--|--|--|--|--|---|--|
| 1. MEDICARE <input type="checkbox"/> (Medicare #)               |  | MEDICAID <input type="checkbox"/> (Medicaid #) |  | CHAMPUS <input type="checkbox"/> (Sponsor's SSN) |  | CHAMPVA <input type="checkbox"/> (WAF #)  |  | GROUP PLAN <input type="checkbox"/> (SSN or ID)  |  | FECA <input type="checkbox"/> (SSN) |  | OTHER <input type="checkbox"/> (ID)                          |  | 1a. INSURED'S ID NUMBER                                      |  |   |  |
| <b>NOT REQUIRED BY MEDICAL MUTUAL</b>                           |  |  |  |  |  |   |  |  |  |                                     |  |  |  |  |  |   |  |
| 2. PATIENT'S NAME (Last Name, First Name, Middle Initial)       |  |  |  |  |  |   |  |  |  |                                     |  | 3. PATIENT'S BIRTH DATE<br>MM   DD   YY                      |  | SEX<br>M <input type="checkbox"/> F <input type="checkbox"/> |  | 4. INSURED'S NAME (Last Name, First Name, Middle Initial) |  |
| 5. PATIENT'S ADDRESS (Street No.)                               |  |  |  |  |  | 6. PATIENT RELATIONSHIP TO INSURED<br>Self <input type="checkbox"/> Spouse <input type="checkbox"/> Child <input type="checkbox"/> Other <input type="checkbox"/> |  |  |  |                                     |  | 7. INSURED'S ADDRESS (Street No.)                            |  |  |  |   |  |
| CITY  |  |  |  | STATE  |  |   |  | 8. PATIENT STATUS<br>Single <input type="checkbox"/> Married <input type="checkbox"/> Other <input type="checkbox"/>                     |  |                                     |  | CITY   |  |  |  |   |  |
| ZIP CODE  |  |  |  | TELEPHONE (Include Area Code)<br>( )             |  |   |  | Employed <input type="checkbox"/> Full-Time <input type="checkbox"/> Part-Time <input type="checkbox"/> Student <input type="checkbox"/> |  |                                     |  | ZIP CODE   |  |  |  |   |  |
| 9. OTHER INSURED'S NAME (Last Name, First Name, Middle Initial) |  |  |  |  |  | 10. IS PATIENT'S CONDITION RELATED TO THIS CLAIM?<br>a. EMPLOYMENT? (CURRENT OR PREVIOUS)<br><input type="checkbox"/> YES <input type="checkbox"/> NO             |  |  |  |                                     |  | 11. INSURED'S DATE OF BIRTH<br>MM   DD   YY                  |  |  |  |   |  |
| a. OTHER INSURED'S POLICY OR GROUP NUMBER                       |  |  |  |  |  | a. INSURED'S DATE OF BIRTH<br>MM   DD   YY  |  |  |  |                                     |  | SEX<br>M <input type="checkbox"/> F <input type="checkbox"/> |  |  |  |   |  |

**NOT REQUIRED BY MEDICAL MUTUAL** (with RECIPROcity arrow)

## PATIENT CLAIM FILING INSTRUCTIONS INFORMATION

1. Use this form for filing claims for reimbursement of all eligible Medical and other expenses eligible under MM insurance programs.
2. Complete all Items #1-10 and 12 and 13 contained in the Patient and Insured Information section, including your signature and date. All the information is essential for prompt and accurate processing of your claim(s).
3. If you are submitting the claim, you must either have the provider (physician) of the services complete the Physician/Supplier Information section of this form, or submit an itemized statement (which should include the information noted).
4. The form must include name of patient, date(s) of service, type of service(s) performed, diagnosis, charge(s) and date(s) symptom first appeared.
5. If the Hospital, Physician or other Health Care Provider is submitting the claim, the Provider/Supplier should complete Items #14-33.
6. If you are submitting a drug claim, be sure to include the prescription drug number and drug name, date of purchase, prescribing doctor and amount charged.
7. Balance due statements cannot be processed and will be returned. We need itemized statements for faster processing and better service.
8. Onset date is required (Item #14), otherwise the claim will be returned.
9. To ensure receipt of your EOB and/or reimbursement, please indicate if there is a change in the insured's mailing address. (Item #7)

**WARNING:** Any person who, with intent to defraud or knowing that he is facilitating a fraud against an insurer, submits an application or files a claim containing a false or deceptive statement is guilty of insurance fraud. (Ohio Revised Code Section 3999.21)

**WARNING:** A person who knowingly and with intent to defraud an insurer files a statement of claim containing any false, incomplete, or misleading information commits a felony. (Indiana Code IC 27-2-16-3)